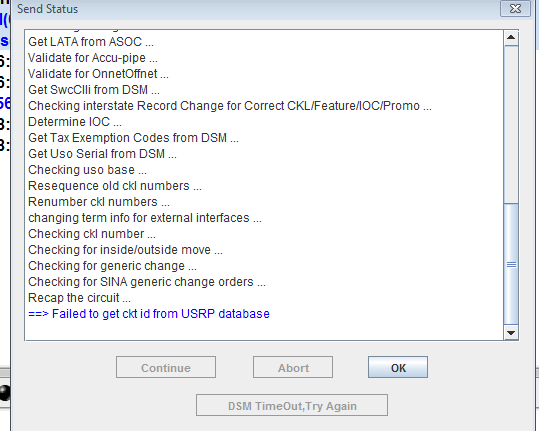
Issue: Failed to get ckt\_id from USRP database

Reference ticket: 246907189



Step 1: Check the logs in clpi055 machine

/opt/frame/log/ot\_server

ls –ltr \*userid\*

sample file name would be similar to DB-PL.Debug.kz216g\_retail.20180628

Step 2: check for circuit\_id in logs

Step 3: Check valid\_ind in circuit table

select valid\_ind from circuit where circuit\_id=1077099.

update the value to N.

update circuit set valid\_ind=’N’ where circuit\_id=1077099.

Step 4: Ask user to reopen order in USRP and retry